

By submitting your inquiry to Max Reinhard (hereafter referred to as the 'Artist', with the requester hereafter being referred to as the 'Client') you agree to the following terms of service:

Reinhard sadly has a limited number of slots for commissions and event paintings, so it is not guaranteed your request will be accepted. The Artist reserves the right to decline any commission for any reason at any time.

Event/Wedding paintings can typically be taken home the day of the event. For other non-live commissioned works, Reinhard packages each painting very carefully to try and ensure safe transit through the mail. The Artist however cannot be held responsible for:

- Any damage that might occur during transit
- Carrier negligence (ex; lost package)
- An incorrect mailing address provided by the client
- Any damage to the painting that may occur after delivery (care instructions will be provided with all mailed gouache painting commissions)

Prices are set at the Artist's discretion and subject to change. The Artist reserves the right to refuse service at any time if the Client does not agree to pay the set price in full.

All commissions and events require a non-refundable deposit to reserve your slot, no exceptions. Full payment for commissions is due before the Artist will ship the finished painting. For event paintings, full payment is due no later than the day of the event.

The Artist retains full copyright of the finished painting and reserves the right to sell reproductions. The artist may also use reproduced images for portfolios and advertising. If the client does not want the artist to sell or use images in portfolios or advertising, this must be discussed and agreed upon before any payment is made. No reproductions of the finished painting are allowed to be sold or monetized from by the Client. However, the client may make copies of portrait and wedding commissions to give to friends and family, if desired.

Each commission is a one of a kind, individual work of art. The Artist will perform their due diligence to create a work of art that best matches the Clients vision/request. No two paintings will be exactly the same, and the Artist's style is subject to evolve over time.

It is the Client's responsibility to communicate their ideas and preferences for the commissioned piece ahead of time. While the Artist may be able to make small adjustments during the painting process at the Client's request, once the artwork is completed, no further adjustments will be made. If major changes are requested, the Artist reserves the right to adjust the price according to the additional workload.

The Artist is human, so please be kind. Max is happy to work with the Client to resolve any unforeseen issues that may arise. No verbal/written/physical abuse will be tolerated, and the Artist retains the right to void any contracts without refunds if these unfortunate circumstances occur.